INSTALLER: LEAVE THIS MANUAL WITH THE APPLIANCE. CONSUMER: RETAIN THIS MANUAL FOR FUTURE REFERENCE. NEVER LEAVE CHILDREN OR OTHER AT RISK INDIVIDUALS ALONE WITH THE APPLIANCE



INSTALLATION AND OPERATING INSTRUCTIONS

CERTIFIED UNDER CANADIAN AND AMERICAN NATIONAL STANDARDS: CSA 2.22, ANSI Z21.50 FOR VENTED GAS FIREPLACE.

CERTIFIED FOR CANADA AND UNITED STATES USING ANSI/CSA METHODS.

SAFETY INFORMATION

If the information in these instructions are not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

- WHAT TO DO IF YOU SMELL GAS:
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

- Installation and service must be performed by a qualified installer, service agency or the supplier.

This appliance may be installed as an OEM installation in manufactured home (USA only) or mobile home and must be installed in accordance with the manufacturer's instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, in the United States or the Standard for Installation in Mobile Homes, CAN/CSA Z240 MH, in Canada.

This appliance is only for use with the type(s) of gas indicated on the rating plate. A conversion kit is supplied with the appliance.





GDI-30N







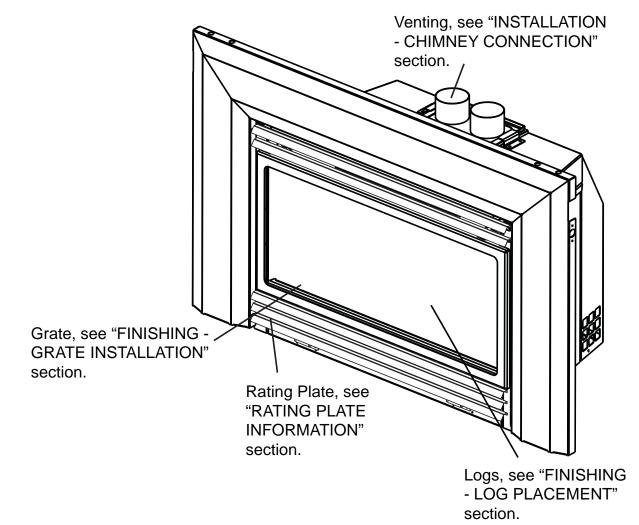
Wolf Steel Ltd., 24 Napoleon Rd., Barrie, ON, L4M 0G8 Canada / 103 Miller Drive, Crittenden, Kentucky, USA, 41030 Phone (705)721-1212 • Fax (705)722-6031 • www.napoleonfireplaces.com • ask@napoleonproducts.com

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NOTE: changes, other than editorial, are denoted by a vertical line in the margin.

1.0 INSTALLATION OVERVIEW



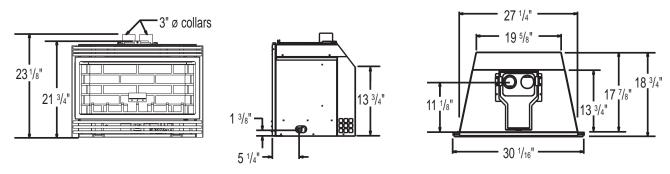
2.0 INTRODUCTION

4

WARNING

- THIS APPLIANCE IS HOT WHEN OPERATED AND CAN CAUSE SEVERE BURNS IF CONTACTED.
- ANY CHANGES TO THIS APPLIANCE OR IT'S CONTROLS CAN BE DANGEROUS AND IS PROHIBITED.
- Do not operate appliance before reading and understanding operating instructions. Failure to operate appliance
 according to operating instructions could cause fire or injury.
- Risk of fire or asphyxiation do not operate appliance with fixed glass removed.
- Do not connect 110 volts to the control valve.
- Risk of burns. The appliance should be turned off and cooled before servicing.
- Do not install damaged, incomplete or substitute components.
- Risk of cuts and abrasions. Wear protective gloves and safety glasses during installation. Sheet metal edges may be sharp.
- Do not burn wood or other materials in this appliance.
- Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition.
- Young children should be carefully supervised when they are in the same room as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individuals in the house. To restrict access to an appliance or stove, install an adjustable safety gate to keep toddlers, young children and other at risk individuals out of the room and away from hot surfaces.
- Clothing or other flammable material should not be placed on or near the appliance.
- Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.
- Ensure you have incorporated adequate safety measure to protect infants/toddlers from touching hot surfaces.
- Even after the appliance is out, the glass and/or screen will remain hot for an extended period of time.
- Check with your local hearth specialty dealer for safety screens and hearth guards to protect children from hot surfaces. These screens and guards must be fastened to the floor.
- Any safety screen or guard removed for servicing must be replaced prior to operating the appliance.
- The appliance is a vented gas-fired appliance. Do not burn wood or other materials in the appliance.
- It is imperative that the control compartments, burners and circulating blower and its passageway in the appliance and venting system are kept clean. The appliance and its venting system should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. The appliance area must be kept clear and free from combustible materials, gasoline and other flammable vapors and liquids.
- Under no circumstances should this appliance be modified.
- This appliance must not be connected to a chimney flue pipe serving a separate solid fuel burning appliance.
- Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
- Do not operate the appliance with the glass door removed, cracked or broken. Replacement of the glass should be done by a licensed or qualified service person.
- Do not strike or slam shut the appliance glass door.
- When equipped with pressure relief doors, they must be kept closed while the appliance is operating to prevent exhaust fumes containing carbon monoxide, from entering into the home. Temperatures of the exhaust escaping through these openings can also cause the surrounding combustible materials to overheat and catch fire. Only doors / optional fronts certified with the unit are to be installed on the appliance.
- Only doors / optional fronts certified with the unit are to be installed on the appliance.
- Keep the packaging material out of reach of children and dispose of the material in a safe manner. As with all plastic bags, these are not toys and should be kept away from children and infants.
- As with any combustion appliance, we recommend having your appliance regularly inspected and serviced as well as having a Carbon Monoxide Detector installed in the same area to defend you and your family against Carbon Monoxide.
- Ensure clearances to combustibles are maintained when building a mantel or shelves above the appliance. Elevated temperatures on the wall or in the air above the appliance can cause melting, discolouration or damage to decorations, a T.V. or other electronic components.
- This appliance uses and requires a fast acting thermocouple. Replace only with a fast acting thermocouple supplied by Wolf Steel Ltd.

2.1 **DIMENSIONS**



2.3 MINIMUM CLEARANCE TO COMBUSTIBLES

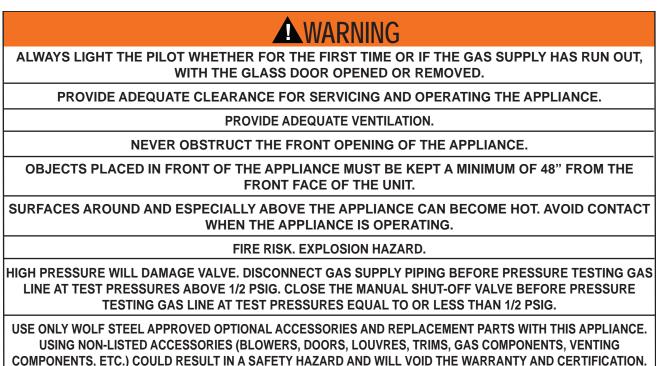
This appliance must be recessed into a vented noncombustible wood-burning appliance (prefabricated or masonry) only. The minimum appliance opening size in which the appliance is to be installed is:

HEIGHT 21.75" WIDTH 28" DEPTH 18"

The minimum allowable chimney flue size is 6" round.

The minimum distance, from the bottom of a combustible mantle projecting 3" maximum from the wall to the top of the louvre opening, is 12".

2.2 GENERAL INSTRUCTIONS



THIS GAS APPLIANCE SHOULD BE INSTALLED AND SERVICED BY A QUALIFIED INSTALLER to

conform with local codes. Installation practices vary from region to region and it is important to know the specifics that apply to your area, for example in Massachusetts State:

- This product must be installed by a licensed plumber or gas fitter when installed within the commonwealth
 of Massachusetts.
- The appliance damper must be removed or welded in the open position prior to installation of a appliance insert or gas log.
- The appliance off valve must be a "T" handle gas cock.
- The flexible connector must not be longer than 36 inches.

The appliance is not approved for installation in a bedroom or bathroom unless the unit is a direct vent sealed combustion product.

The installation must conform with local codes or, in absence of local codes, the National Gas and Propane Installation Code CSA B149.1 in Canada, or the National Fuel Gas Code, ANSI Z223.1 / NFPA 54 in the United States. Suitable for mobile home installation if installed in accordance with the current standard CAN/CSA Z240MH Series, for gas equipped mobile homes, in Canada or ANSI Z223.1 and NFPA 54 in the United States.



We suggest that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute[®] (NFI) as NFI Gas **Specialists**

— 4.12

Some appliances have optional fans or blowers. If an optional fan or blower is installed, the junction box must be electrically connected and grounded in accordance with local codes, use the current CSA C22.1 Canadian Electrical Code in Canada or the ANSI/NFPA 70 National Electrical code in the United States.

GENERAL INFORMATION 2.4

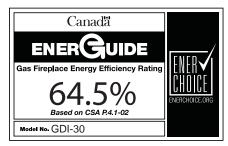
FOR YOUR SATISFACTION. THIS APPLIANCE HAS BEEN TEST-FIRED TO ASSURE ITS OPERATION AND QUALITY!

	GDI-30	
	NG	LP
Altitude (FT)	0-4,500	0-4,500
Max. Input (BTU/HR)	24,500	24,500
Max. Output (BTU/HR)	20,825	20,825
Efficiency (w/the fan on)	85%	85%
A.F.U.E. (maximum value)	82%	82%
Min. Inlet Gas Supply Pressure	4.5" Water Column	11" Water Column
Max. Inlet Gas Supply Pressure	7" Water Column	13" Water Column
Manifold Pressure (Under Flow Conditions)	3.5" Water Column	10" Water Column

When the appliance is installed at elevations above 4,500ft, and in the absence of specific recommendations from the local authority having jurisdiction, the certified high altitude input rating shall be reduced at the rate

of 4% for each additional 1,000ft. Expansion / contraction noises during heating up and cooling down cycles are normal and to be expected.

This appliance is not approved for closet or recessed installations. It is approved for bathroom, bedroom and bed-sitting room installations and is suitable for mobile homes. The natural gas model is suitable for installation in a mobile home that is permanently positioned on its site and fuelled with natural gas.



2.5 RATING PLATE INFORMATION



INSTALLER: It is your responsibility to check off the appropriate box on the rating plate according to the model, venting and gas type of the appliance.

For rating plate location, see "INSTALLATION OVERVIEW" section.

This illustration is for reference only. Refer to the rating plate on the appliance for accurate information.

3.0 INSTALLATION

RISK OF FIRE, MAINTAIN SPECIFIED AIR SPACE CLEARANCES TO VENT PIPE AND APPLIANCE.

Clean out ashes from the inside of the wood-burning appliance. Make sure that the chimney and wood-burning appliance are in a clean and sound condition and constructed of non-combustible materials. If necessary have any repair work done by a qualified person before installing the insert. Remove the existing appliance damper or lock into an open position.

JURISDICTION

Ο

Using screws, attach the appliance warning tag to the inside of the firebox of the appliance into which the insert is being installed.

The sheet-metal parts of the appliance, in which the gas appliance insert is to be installed, must not be cut.

If the wood-burning factory-built appliance has

no gas access hole(s) provided, an access hole of 1½ inch or less may be drilled through the lower sides or bottom of the appliance in a proper workman like manner. This access hole must be plugged with non-combustible insulation after the gas supply line has been installed.

Ensure that existing chimney cleanouts fit properly.

The refractory, glass doors, screen rails, screen mesh and log grates may be removed from the existing appliance before installing the gas appliance insert.

Smoke shelves, shields and baffles may be removed if attached by mechanical fasteners.

The ventilation openings in the existing appliance may be obstructed by the backer plates, aluminium trim etc. but these parts are not to be applied so as to have an airtight seal.

68.4A

WARNING: THIS FIREPLACE HAS BEEN CONVERTED FOR USE WITH A GAS FIREPLACE INSERT ONLY AND CANNOT BE USED FOR BURNING WOOD OR SOLID FUELS UNLESS ALL ORIGINAL PARTS HAVE BEEN REPLACED AND THE FIREPLACE IS RE-APPROVED BY THE AUTHORITY HAVING

ATTENTION: CE FOYER A ETE CONVERTI AFIN D'ETRE UTILISE SEULEMENT COMME FOYER ENCASTRE AU GAZ ET NE PEUT ETRE UTILISE POUR BRULER DU BOIS OU

COMMUNE TO TEN ENCOURS THE AS SOLE TO TE THE OTHER OTHER FOR ESCOLEN DU BOILS AND TO TOUT AUTRE COMBUSTIBLE SOLIDE, SANS QUE TOUTES LES PIECES ORIGINALES AIENT ETE REMPLACEES ET QUE LE FOYER SOIT APPROUVE DE NOUVEAU PAR LES AUTORITES AYANT JURIDICTION.

ADVERTENCIA: ESTA CHIMENEA SE REMODELÓ PARA USARSE SOLO CON UNA

DAD JURISDICCIONAL LA HAYA VUELTO A APROBAR.

INSERCIÓN DE CHIMENEA A GAS Y NO PUEDE USARSE PARA QUEMAR MADERA NI COMBUTIBLES SÓLIDOS, A MENOS QUE SE HAYAN REEMPLAZADO TODAS LAS PIEZAS ORIGINALES, Y LA AUTORI-

W385-0199_B

3.1 LEVELLING THE APPLIANCE

Move the appliance close to its final position inside the wood-burning appliance. This appliance is equipped with 4 levelling screws located in the four inside corners beneath the log support. Level using the levelling screws to eliminate rocking or excessive noise when the fan is in operation. Once the appliance is level, move it partially into place within the appliance to allow for all connections to be made. It is not practical to level the appliance once it has been installed. Determine the required depth prior to installing the appliance and adjust the four levelling screws accordingly.

3.2 CHIMNEY CONNECTION

Chimney installation must conform to both national and local code requirements. The chimney must be lined with one 2" or 3" diameter liner for intake and one 3" diameter liner for exhaust. The minimum and maximum vent lengths are 10 and 35 feet respectively. Recommended kits come in 3 lengths:

1-2" & 1-3" DOUBLE PLY ALUMINUM LINER-INL	ET AND EXHAUST & 2-3" TO 2" REDUCER:
GDI-2320KT	/ENT KIT 20FT
GDI-2325KT \	/ENT KIT 25FT
GDI-2335KT \	/ENT KIT 35FT
2-3" DOUBLE PLY ALUMINUM LI	INER-INLET AND EXHAUST:
GDI-320KT V	ENT KIT 20FT
GDI-325KT V	ENT KIT 25 FT
GDI-335KT V	ENT KIT 35 FT

While the liners must be continuous from the appliance to the chimney cap, to achieve the needed length, they may be coupled, using an approved coupler. We recommend that exhaust vents that pass through unheated spaces, such as tall exterior chimneys, be wrapped in a protective sleeve to minimize condensation and reverse flow symptoms. See Trouble Shooting for details. This appliance is approved for use with a 2" liner for air intake and a 3" liner for exhaust. For best performance, however, it is recommended to use two 3" liners.

If a 2" liner is used for the intake, it may be necessary to adjust the primary air shutter.

A. <u>OUTSIDE:</u> Slip the one end of a liner a minimum of 2" over the sleeve of the air terminal. Secure using 3 screws. Then seal the joint and screw heads with high temperature sealant. Repeat with the other liner.

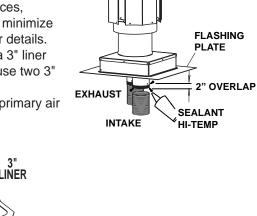
> <u>NOTE:</u> We recommend that the other end of the exhaust liner be marked to eliminate the exhaust liner being connected to the intake collar at the appliance.

- B. Gently stretch the liners to the required lengths and insert into the chimney. Trim and fit the flashing plate to suit the chimney termination. Place the air terminal onto the top of the chimney. Make weather tight by sealing with caulking (not supplied). Fasten to the chimney with screws and plugs (not supplied).
- C. <u>INSIDE:</u> Remove the securing screw from the front of the vent mounting plate. Pull the vent mounting plate only, back into the track, to the front stop. Start the slider back into position. Re-secure the screw. The

H-TEMPT SLIDER VERLAPT VERLAPT REDUCER NOUNTING PLATE NTAKE LINER. NTAKE LINER NTAKE LINER SCREW

appliance may now be pushed into its final position inside the wood burning appliance, and the screw tightened until the slider has been pulled tight to the front stop.

D. Route the flex liners through the slider. Attach and secure the liners to the vent mounting plate using the same procedure as before, ensuring that the marked exhaust liner is attached to the exhaust collar.



3.3 GAS INSTALLATION

WARNING

RISK OF FIRE, EXPLOSION OR ASPHYXIATION. ENSURE THERE ARE NO IGNITION SOURCES SUCH AS SPARKS OR OPEN FLAMES.

SUPPORT GAS CONTROL WHEN ATTACHING GAS SUPPLY PIPE TO PREVENT DAMAGING GAS LINE.

ALWAYS LIGHT THE PILOT WHETHER FOR THE FIRST TIME OR IF THE GAS SUPPLY HAS RUN OUT WITH THE GLASS DOOR OPENED OR REMOVED. PURGING OF THE GAS SUPPLY LINE SHOULD BE PERFORMED BY A QUALIFIED SERVICE TECHNICIAN. ASSURE THAT A CONTINUOUS GAS FLOW IS AT THE BURNER BEFORE CLOSING THE DOOR. ENSURE ADEQUATE VENTILATION. FOR GAS AND ELECTRICAL LOCATIONS, SEE "DIMENSION" SECTION.

ALL GAS CONNECTIONS MUST BE CONTAINED WITHIN THE APPLIANCE WHEN COMPLETE.

HIGH PRESSURE WILL DAMAGE VALVE. DISCONNECT GAS SUPPLY PIPING BEFORE TESTING GAS LINE AT TEST PRESSURES ABOVE 1/2 PSIG.

VALVE SETTINGS HAVE BEEN FACTORY SET, DO NOT CHANGE.

Installation and servicing to be done by a qualified installer.

- **A.** Move the appliance into position and secure.
- **B.** If equipped with a flex connector the appliance is designed to accept a 1/2" gas supply. Without the connector it is designed to accept a 3/8" gas supply. The appliance is equipped with a manual shut off valve to turn off the gas supply to the appliance.
- C. Connect the gas supply in accordance to local codes. In the absence of local codes, install to the current CAN/CSA-B149.1 Installation Code in Canada or to the current National Fuel Gas Code, ANSI Z223.1 / NFPA 54 in the United States.
- **D.** When flexing any gas line, support the gas valve so that the lines are not bent or kinked.
- **E.** The gas line flex-connector should be installed to provide sufficient movement for shifting the burner assembly on it's side to aid with servicing components.
- F. Check for gas leaks by brushing on a soap and water solution. Do not use open flame.

- 30.1A

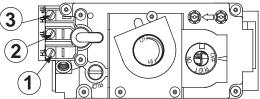
3.4 OPTIONAL WALL SWITCH



DO NOT CONNECT EITHER THE WALL SWITCH, THERMOSTAT OR GAS VALVE DIRECTLY TO 110 VOLT ELECTRICITY.

For ease of accessibility, an optional remote wall switch or millivolt thermostat may be installed in a convenient location. Route a 2 strand, solid core millivolt wire from the valve to the wall switch or millivolt thermostat. The recommended maximum lead length depends on wire size:

WIRE SIZE 14 gauge 16 gauge 18 gauge MAX. LENGTH 100 feet 60 feet 40 feet



Disconnect the existing wires from terminals 1 and 3 (from the

ON/OFF switch) and replace with the leads from the wall switch / millivolt thermostat.

50.1

4.0 FINISHING



RISK OF FIRE!

NEVER OBSTRUCT THE FRONT OPENING OF THE APPLIANCE.

THE FRONT OF THE APPLIANCE MUST BE FINISHED WITH ANY NON-COMBUSTIBLE MATERIALS SUCH AS BRICK, MARBLE, GRANITE, ETC., PROVIDED THAT THESE MATERIALS DO NOT GO BELOW THE SPECIFIED DIMENSION AS ILLUSTRATED.

DO NOT STRIKE, SLAM OR SCRATCH GLASS. DO NOT OPERATE APPLIANCE WITH GLASS REMOVED, CRACKED, BROKEN OR SCRATCHED.

FACING AND/OR FINISHING MATERIAL MUST NEVER OVERHANG INTO THE APPLIANCE OPENING.

- 72.1A

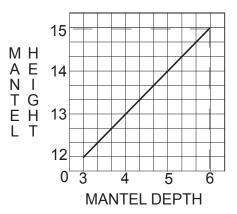
4.1 MINIMUM MANTEL CLEARANCES

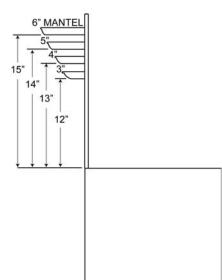
RISK OF FIRE, MAINTAIN ALL SPECIFIED AIR SPACE CLEARANCES TO COMBUSTIBLES. FAILURE TO COMPLY WITH THESE INSTRUCTIONS MAY CAUSE A FIRE OR CAUSE THE APPLIANCE TO OVERHEAT. ENSURE ALL CLEARANCES (I.E. BACK, SIDE, TOP, VENT, MANTEL, FRONT, ETC.) ARE CLEARLY MAINTAINED.

WHEN USING PAINT OR LACQUER TO FINISH THE MANTEL, THE PAINT OR LACQUER MUST BE HEAT RESISTANT TO PREVENT DISCOLOURATION.

73.1

Combustible mantel clearance can vary according to the mantel depth. Use the graph to help evaluate the clearance needed. These same requirements apply to any combustibles protruding on either side of the appliance.





4.2 DOOR REMOVAL AND INSTALLATION

GLASS MAY BE HOT, DO NOT TOUCH GLASS UNTIL COOLED.

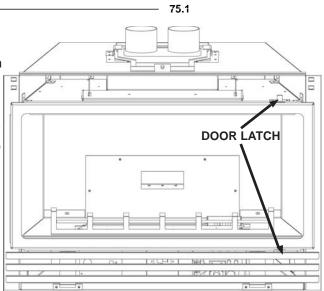
THE DOOR LATCHES ARE PART OF A SAFETY SYSTEM AND MUST BE PROPERLY ENGAGED. DO NOT OPERATE THE APPLIANCE WITH LATCHES DISENGAGED.

FACING AND/OR FINISHING MATERIALS MUST NOT INTERFERE WITH AIR FLOW THROUGH AIR OPENINGS, LOUVRES OPENINGS, OPERATION OF LOUVRES OR DOORS OR ACCESS FOR SERVICE. OBSERVE ALL CLEARANCES WHEN APPLYING COMBUSTIBLE MATERIALS.

BEFORE DOOR IS REMOVED TURN THE APPLIANCE OFF AND WAIT UNTIL APPLIANCE IS COOL TO THE TOUCH. DOORS ARE HEAVY AND FRAGILE SO HANDLE WITH CARE.

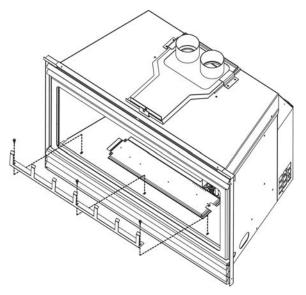
The upper louvres must be removed to allow the door to be opened or closed. To access the lower door latch, open the valve control door. Release the top and bottom door latches, located at the right side of the door.

<u>NOTE:</u> The protective wrap on plated parts is best removed when the assembly is at room temperature but this can be improved if the assembly is warmed, using a hair dryer or similar heat source.



4.3 GRATE INSTALLATION

- A. Remove the 3 screws from the location shown in the base of the firebox.
- **B.** Secure the grate to the firebox base using the 3 screws removed.



4.4 LOG PLACEMENT

AWARNING

FAILURE TO POSITION THE LOGS IN ACCORDANCE WITH THESE DIAGRAMS OR FAILURE TO USE ONLY LOGS SPECIFICALLY APPROVED WITH THIS APPLIANCE MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY.

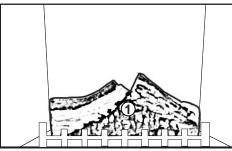
LOGS MUST BE PLACED IN THEIR EXACT LOCATION IN THE APPLIANCE. DO NOT MODIFY THE PROPER LOG POSITIONS, SINCE APPLIANCE MAY NOT FUNCTION PROPERLY AND DELAYED IGNITION MAY OCCUR.

THE LOGS ARE FRAGILE AND SHOULD BE HANDLED WITH CARE.

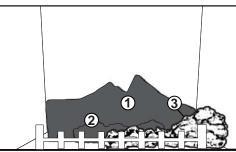
76.1A

PHAZERTM logs and glowing embers exclusive to Napoleon, provide a unique and realistic glowing effect that is different in every installation. Take the time to carefully position the glowing embers for a maximum glowing effect. Log colours may vary. During the initial use of the appliance, the colours will become more uniform as colour pigments burn in during the heat activated curing process.

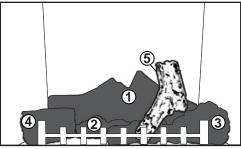
F.



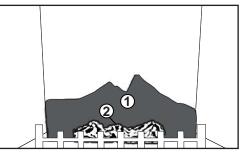
Place the rear log so that it rests against the two log brackets on the back wall of the firebox. The air space between the log and firebox back is used to facilitate combustion air flow.



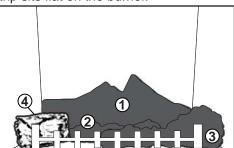
C. Position the front right log just behind the grate lining up the holes in the bottom with the studs located on the log support.



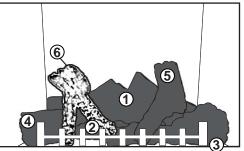
E. Line up the square hole in the right crossover with the square post located on the right side of log and install as shown.



Move the charcoal strip into position lining up the holes in the bottom with the studs located on the burner on the burner. Ensure strip sits flat on the burner.



D. Move the left log into position lining up the hole in the bottom with the stud on the left side of the log support.



Line up the rectangular hole in the left crossover with the rectangular post located on the left side of log and install as shown. 14

4.5 OPTIONAL CHARCOAL EMBERS

Randomly place the charcoal embers along the front and sides of the log support tray in a realistic manner. Fine dust found in the bottom of the bag should not be used. NOTE: Charcoal embers are not to be placed on the burner.

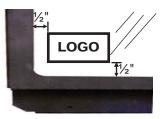
4.6 GLOWING EMBERS

Tear the embers into pieces and place along the front row of ports covering all of the burner area in front of the small logs. Care should be taken to shred the embers into <u>thin</u>, small irregular pieces as only the exposed edges of the fibre hairs will glow. *The ember material will only glow when exposed to direct flame; however, care should be taken to not block the burner ports.*

Blocked burner ports can cause an incorrect flame pattern, carbon deposits and delayed ignition. **PHAZER**TM logs glow when exposed to direct flame. Use only certified "glowing embers" and **PHAZER**TM logs available from your authorized dealer / distributor.

4.7 LOGO PLACEMENT

Remove the backing of the logo supplied and place on the glass viewing door, as indicated.



97.1

- 32.1

5.0 BLOWER REPLACEMENT

WARNING

RISK OF FIRE AND ELECTRICAL SHOCK.

TURN OFF THE GAS AND ELECTRICAL POWER BEFORE SERVICING THIS APPLIANCE.

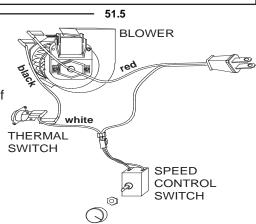
USE ONLY WOLF STEEL APPROVED OPTIONAL ACCESSORIES AND REPLACEMENT PARTS WITH THIS APPLIANCE. USING NON-LISTED ACCESSORIES (BLOWERS, DOORS, LOUVRES, TRIMS, GAS COMPONENTS, VENTING COMPONENTS, ETC.) COULD RESULT IN A SAFETY HAZARD AND WILL VOID THE WARRANTY AND CERTIFICATION.

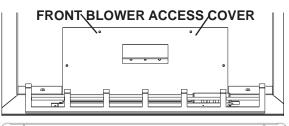
ENSURE THAT THE FAN'S POWER CORD IS NOT IN CONTACT WITH ANY SURFACE OF THE APPLIANCE TO PREVENT ELECTRICAL SHOCK OR FIRE DAMAGE. DO NOT RUN THE POWER CORD BENEATH THE APPLIANCE.

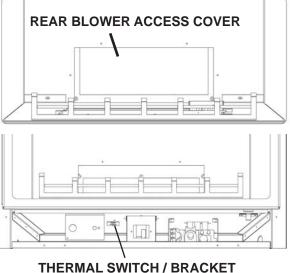
THE WIRE HARNESS PROVIDED IN THE BLOWER KIT IS A UNIVERSAL HARNESS. WHEN INSTALLED, ENSURE THAT ANY EXCESS WIRE IS CONTAINED, PREVENTING IT FROM MAKING CONTACT WITH MOVING OR HOT OBJECTS.

- **A.** Turn off the electrical power and the gas supply to the appliance.
- **B.** Open the glass door and remove the logs and fibre bricks, if installed.
- **C.** Remove the front blower access cover held on with 4 screws.
- D. Remove the rear blower access cover. <u>NOTE:</u> Check the blower gasket for damage. Replace if damaged.
- E. Disconnect the two blower wires. Remove the blower from the mounting plate and replace. For thermal switch replacement: Remove the mounting bracket secured to the underside of the burner base. Remove the thermal switch from the bracket and replace.
- F. Reconnect the two wires. Re-install the blower gasket. Reattach the blower mounting plate and blower access covers. Replace the logs. Close the fire viewing door.
- **G.** Turn the gas supply and electricity back on. Because the blower is thermally activated, when turned on, it will automatically start approximately 5-15 minutes after lighting the appliance and will run for approximately 30-45 minutes after the appliance has been turned off. Use of the fan increases the output of heat.

Drywall dust will penetrate into the blower bearings causing irreparable damage and must be prevented from coming into contact with the blower or its compartment. Any damage resulting from this condition is not covered by the warranty policy.







ASSEMBLY

6.0 OPERATION

WARNING

IF YOU DO NOT FOLLOW THESE INSTRUCTIONS EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

ALWAYS LIGHT THE PILOT WHETHER FOR THE FIRST TIME OR IF THE GAS SUPPLY HAS RUN OUT WITH THE GLASS DOOR OPENED OR REMOVED.

Ensure that a continuous gas flow is at the burner before installing the door. When lit for the first time, the appliance will emit an odor for a few hours. This is a normal temporary condition caused by the "burn-in" of paints and lubricants used in the manufacturing process and will not occur again.

After extended periods of non-operation such as following a vacation or a warm weather season, the appliance may emit a slight odor for a few hours. This is caused by dust particles in the heat exchanger burning off. In both cases, open a window to sufficiently ventilate the room.

FOR YOUR SAFETY READ BEFORE LIGHTING:

- A. This appliance is equipped with a pilot which must be lit by hand while following these instructions exactly.
- **B.** Before operating smell all around the appliance area for gas and next to the floor because some gas is heavier than air and will settle on the floor.
- **C.** Use only your hand to turn the gas control knob. Never use tools. If the knob will not turn by hand, do not try to repair it. Call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- **D.** Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been under water.

WHAT TO DO IF YOU SMELL GAS:

- Turn off all gas to the appliance.
- Open windows.
- Do not try to light any appliance.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

LIGHTING INSTRUCTIONS:

WARNING: The gas valve has an interlock device which will not allow the pilot burner to be lit until the thermocouple has cooled. Allow approximately 60 seconds for the thermocouple to cool.

When lighting and re-lighting, the gas knob cannot be turned from pilot to off unless the knob is depressed slightly.

- 1. Stop! Read the above safety information on this label.
- **2.** Turn off all electric power to the appliance.
- 3. Turn the gas knob clockwise r to off.
- 4. Wait five (5) minutes to clear out any gas. If you smell gas including near the floor. Stop! Follow "B" in the above safety information on this label. If you don't smell gas go the next step.
- 5. Turn gas knob counter-clockwise K to pilot.
- 6. Depress slightly and hold gas knob while lighting the pilot with the push button igniter. Keep knob depressed for one minute, then release. If pilot does not continue to burn, repeat steps 3 through 5.
- 7. With pilot lit, depress and turn gas knob counter-clockwise K to on.
- 8. If equipped with remote on-off switch / thermostat, main burner may not come on when you turn valve to on. Remote switch must be in the on position to ignite burner.
- 9. Turn on all electric power to the appliance.

TO TURN OFF GAS

- **1.** Turn off all electric power to the appliance if service is to be performed.
- 2. Push in gas control knob slightly and turn clockwise rt to off. Do not force.

TURN THE CONTROL VALVE TO THE OFF POSITION WHEN HEATER IS NOT IN USE.



7.0 ADJUSTMENTS

7.1 PILOT BURNER ADJUSTMENT

Adjust the pilot screw to provide properly sized flame. Turn in a clockwise direction to reduce the gas flow.

Inlet pressure can be checked by turning screw (A) counter-clockwise until loosened and then placing pressure gauge tubing over the test point. Gauge should read 7" (minimum 4.5") water column for natural gas or 13" (11" minimum) water column for propane. Check that main burner is operating on "HI".

Outlet pressure can be checked the same as above using screw (B). Gauge should read 3.5" water column for natural gas or 10" water column for propane. Check that main burner is operating on "HI".

AFTER TAKING PRESSURE READINGS, TIGHTEN SCREWS FIRMLY TO SEAL. DO NOT OVER TORQUE. LEAK TEST.



This appliance has an air shutter that has been factory set open according to the chart below:

Regardless of venturi orientation, closing the air shutter will cause a more yellow flame, but can lead to carboning. Opening the air shutter will cause a more blue flame, but can cause flame lifting from the burner ports. The flame may not appear yellow immediately; allow 15 to 30 minutes for the final flame colour to be established.

AIR SHUTTER ADJUSTMENT MUST ONLY BE DONE BY A QUALIFIED INSTALLER!

	GDI-30
NG	1/4"
LP	3/8"

7.3 FLAME CHARACTERISTICS

It's important to periodically perform a visual check of the pilot and burner flames. Compare them to the illustrations provided. If any flames appear abnormal call a service person.

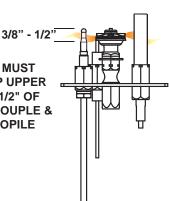


FLAME MUST ENVELOP UPPER 3/8" TO 1/2" OF THERMOCOUPLE & THERMOPILE

VENTURI BURNER

ORIFICE

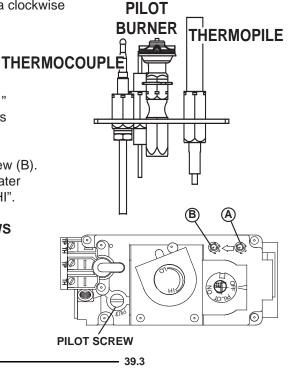
49.1



AIR

SHUTTER

OPENING



8.0 MAINTENANCE

WARNING

TURN OFF THE GAS AND ELECTRICAL POWER BEFORE SERVICING THE APPLIANCE.

APPLIANCE MAY BE HOT, DO NOT SERVICE UNTIL APPLIANCE HAS COOLED.

DO NOT USE ABRASIVE CLEANERS.

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing. This appliance and its venting system should be inspected before use and at least annually by a qualified service person. The appliance area must be kept clear and free of combustible materials, gasoline or other flammable vapors and liquids. The flow of combustion and ventilation air must not be obstructed.

- 1. In order to properly clean the burner and pilot assembly, remove the logs, rocks and/or glass to expose both assemblies.
- 2. Keep the control compartment, media, burner, air shutter opening and the area surrounding the logs clean by vacuuming or brushing, at least once a year.
- **3.** Check to see that all burner ports are burning. Clean out any of the ports which may not be burning or are not burning properly.
- 4. Check to see that the pilot flame is large enough to engulf the flame sensor and/or thermocouple / thermopile as well as reaches the burner.
- 5. Replace the cleaned logs, rocks or glass. Failure to properly position the media may cause carboning which can be distributed in the surrounding living area.
- 6. Check to see that the main burner ignites completely on all openings when turned on. A 5 to 10 second total light-up period is satisfactory. If ignition takes longer, consult your local authorized dealer / distributor.
- 7. Check that the gasketing on the sides, top and bottom of the door is not broken or missing. Replace if necessary.
- If for any reason the vent air intake system is disassembled, re-install and re-seal per the instructions provided for the initial installation.

8.1 CARE OF GLASS

DO NOT CLEAN GLASS WHEN HOT! DO NOT USE ABRASIVE CLEANERS TO CLEAN GLASS.

Buff lightly with a clean dry soft cloth. Clean both sides of the glass after the first 10 hours of operation with a recommended fireplace glass cleaner. Thereafter clean as required. If the glass is not kept clean permanent discoloration and / or blemishes may result.



8.2 DOOR GLASS REPLACEMENT

	DO NOT USE SUBSTITUTE MATERI	ALS.								
	GLASS MAY BE HOT, DO NOT TOUCH GLASS	UNTIL COOLED.								
	CARE MUST BE TAKEN WHEN REMOVING AND DISPOSING OF ANY BROKEN DOOR GLASS OR DAMAGED COMPONENTS. BE SURE TO VACUUM UP ANY BROKEN GLASS FROM INSIDE THE APPLIANCE BEFORE OPERATION.									
	DO NOT STRIKE, SLAM OR SCRATCH GLASS. DO NOT OPER REMOVED, CRACKED, BROKEN OR SCI									
Α.	Place the door frame face down careful not to scratch the paint.	GASKET GLASS								
В.	Center the gasketed glass inside the door frame with the thick side of the gasket facing up.	GLASS								
C.	Bend the glass retainers located along the edge of the door frame over the gasket holding the glass in place. Careful not to break the glass.	DOOR RETAINER								
		– 56.1A								

<u>NOTE:</u> Care must be taken when removing and disposing of any broken glass or damaged components. Be sure to vacuum up any broken glass from inside the appliance before operation.

9.0 REPLACEMENTS

20

WARNING

FAILURE TO POSITION THE PARTS IN ACCORDANCE WITH THIS MANUAL OR FAILURE TO USE ONLY PARTS SPECIFICALLY APPROVED WITH THIS APPLIANCE MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY.

** THIS IS A FAST ACTING THERMOCOUPLE. IT IS AN INTEGRAL SAFETY COMPONENT. REPLACE ONLY WITH A FAST ACTING THERMOCOUPLE SUPPLIED BY WOLF STEEL LTD.

Contact your dealer or the factory for questions concerning prices and policies on replacement parts. Normally all parts can be ordered through your Authorized dealer / distributor.

FOR WARRANTY REPLACEMENT PARTS, A PHOTOCOPY OF THE ORIGINAL INVOICE WILL BE REQUIRED TO HONOUR THE CLAIM.

When ordering replacement parts always give the following information:

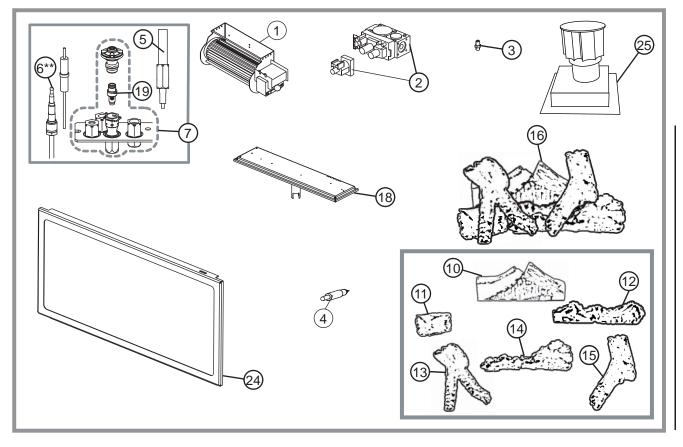
- Model & Serial Number of appliance
- Installation date of appliance
- Part number
- Description of part
- Finish

* IDENTIFIES ITEMS WHICH ARE NOT ILLUSTRATED. FOR FURTHER INFORMATION, CONTACT YOUR AUTHORIZED DEALER.

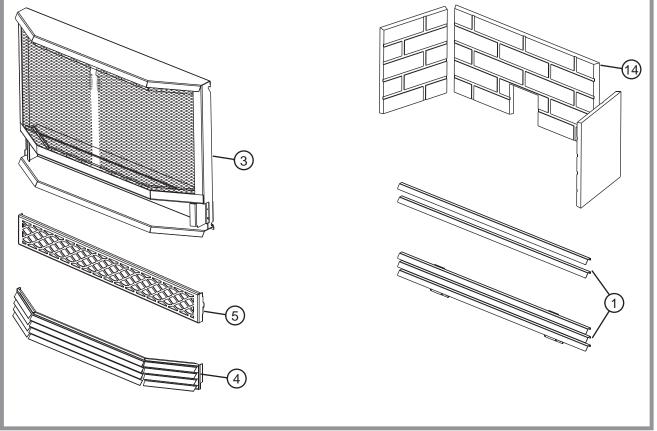
- 41.2

		COMPONENTS
REF NO.	PART NO.	DESCRIPTION
1	GZ552	REPLACEMENT BLOWER
2	W725-0035	NATURAL GAS VALVE
2	W725-0026	PROPANE GAS VALVE
3	W456-0043	#43 NATURAL GAS BURNER ORIFICE
3	W456-0054	#54 PROPANE GAS BURNER ORIFICE
4	W357-0001	PIEZO IGNITER
5	W680-0004	THERMOPILE
6	W680-0005	THERMOCOUPLE**
7	W010-0801	NATURAL GAS PILOT ASSEMBLY
7	W010-0800	PROPANE GAS PILOT ASSEMBLY
8*	W690-0002	THERMAL SENSING SWITCH
9*	W660-0009	BURNER ON/OFF SWITCH
10	W135-0378	REAR LOG
11	W135-0381	LEFT LOG
12	W135-0383	CHARCOAL STRIP
13	W135-0380	LEFT CROSSOVER LOG
14	W135-0382	FRONT RIGHT LOG
15	W135-0379	RIGHT CROSSOVER LOG
16	GL-667	LOG SET
17*	W361-0016	GLOWING EMBERS
18	W010-1046	BURNER ASSEMBLY
19	W455-0070	NATURAL GAS PILOT INJECTOR
19	W455-0068	PROPANE GAS PILOT INJECTOR
20*	W385-0334	NAPOLEON LOGO
21*	W562-0008	GLASS GASKET
22*	KB-35	VARIABLE SPEED SWITCH
23*	W010-1095	GLASS W/ GASKET
24	W010-1042	DOOR, GLASS & GASKET ASSEMBLY

		TERMINAL KITS									
REF NO.	PART NO.	DESCRIPTION									
25*	GDI-226	TERMINAL									
	VENT KITS										
REF NO.	PART NO.	DESCRIPTION									
	1-2" & 1-3" DOUBLE PLY ALU	1-2" & 1-3" DOUBLE PLY ALUMINUM LINER-INLET AND EXHAUST & 2-3" TO 2" REDUCER:									
26*	GDI-2320KT	VENT KIT 20FT									
26*	GDI-2325KT	VENT KIT 25FT									
26*	GDI-2335KT	VENT KIT 35FT									
	2-3" DOUBLE PLY ALUMINUM	I LINER-INLET AND EXHAUST:									
27*	GDI-320KT	VENT KIT 20FT									
27*	GDI-325KT	VENT KIT 25 FT									
27*	GDI-335KT	VENT KIT 35 FT									



		ACCESSORIES
REF NO.	PART NO.	DESCRIPTION
1	GI-1LK	BLACK UPPER & LOWER LOUVRES
1	GI-1LPB	BLACK UPPER & POLISHED BRASS LOWER LOUVRES
1	GI-1LAB	BLACK UPPER & ANTIQUE BRASS LOWER LOUVRES
1	GI-1LSS	BLACK UPPER & BRUSHED STAINLESS STEEL LOWER LOUVRES
1	GI-OIG	GOLD PLATED UPPER & LOWER LOUVRES
2	GI-OIK	BLACK UPPER & LOWER INSET W/ POLISHED BRASS LOWER DOOR TRIM
2	GI-OIG	GOLD PLATED UPPER & LOWER INSET
3	GI30B-KT	BAY FRONT COMPLETE WITH PULL SCREEN
4	GIB-1LK	BLACK LOUVRES
4	GIB-1LPB	POLISHED BRASS LOWER LOUVRES
4	GIB-1LAB	ANTIQUE BRASS LOWER LOUVRES
4	GIB-1LSS	BRUSHED STAINLESS STEEL LOWER LOUVRES
4	GIB-1LG	GOLD PLATED LOWER LOUVRES
6*	GI-900K6	6" BLACK WITH MARQUIS TRIM
6*	GI-900B6	6" POLISHED BRASS WITH MARQUIS TRIM
6*	GI-900AB6	6" ANTIQUE BRASS WITH MARQUIS TRIM
6*	GI-900SS6	6" BRUSHED STAINLESS STEEL BLACK TRIM
6*	GI-909S6	6" PORCELAIN ALMOND WITH MARQUIS TRIM
6*	GI-909K6	6" PORCELAIN BLACK WITH MARQUIS TRIM
6*	GI-909F6	6" PORCELAIN GREEN WITH MARQUIS TRIM
7*	GI-900K9	9" BLACK WITH MARQUIS TRIM
7*	GI-900B9	9" POLISHED BRASS WITH MARQUIS TRIM
7*	GI-900AB9	9" ANTIQUE BRASS WITH MARQUIS TRIM
7*	GI-900SS9	9" BRUSHED STAINLESS STEEL WITH BLACK TRIM
7*	GI-909S9	9" PORCELAIN ALMOND WITH MARQUIS TRIM
7*	GI-909K9	9" PORCELAIN BLACK WITH MARQUIS TRIM
7*	GI-909F9	9" PORCELAIN GREEN WITH MARQUIS TRIM
8*	CISK	CAST SURROUND PAINTED BLACK
9*	GICSK	ARCHED CAST IRON SURROUND
10*	W600-0081	MILLIVOLT THERMOSTAT
11*	GD-660	REMOTE WALL SWITCH WITH 20" WIRE
12*	W660-0026	TIMER, BATTERY OPERATED
13*	ANI-K	ANDIRONS - BLACK
13*	ANI-G	ANDIRONS - GOLD PLATED
14	GI829KT	DECORATIVE BRICK PANELS
15*	GI-910K	6" BEVELLED FLASHING - BLACK
16*	GI-942K	TRIM FOR BEVELLED FLASHING - BLACK
16*	GI-942B	TRIM FOR BEVELLED FLASHING - POLISHED BRASS
17*	GI-RB	RISER BOX - PAINTED BLACK
18*	W175-0218	CONVERSION KIT - LP-NG
18*	W175-0216	CONVERSION KIT - NG-LP
19*	F40	ON/OFF REMOTE
20*	F50	TERMOSTATIC REMOTE



24 **10.0**

TROUBLESHOOTING

ALWAYS LIGHT THE PILOT WHETHER FOR THE FIRST TIME OR IF THE GAS SUPPLY HAS RAN OUT, WITH THE GLASS DOOR OPEN OR REMOVED.

TURN OFF THE GAS AND ELECTRICAL POWER BEFORE SERVICING THE APPLIANCE.

APPLIANCE MAY BE HOT, DO NOT SERVICE UNTIL APPLIANCE HAS COOLED.

DO NOT USE ABRASIVE CLEANERS.

PROBLEM	TEST SOLUTION
Pilot flame is not large enough or not engulfing the thermopile.	Turn up the pilot flame.Replace pilot assembly.
Thermopile shorting.	Clean thermopile connection to the valve. Reconnect.Replace thermopile / valve.
Remote wall switch wire is too long; too much resistance in the system.	- Shorten wire to correct length or wire gauge.
Faulty thermostat or switch.	- Replace.
Refer to "MAIN BURNER GOES	OUT; PILOT STAYS ON"
Vent is blocked	- Check for vent blockage.
Vent is re-circulating	- Check joint seals and installation
Flexible vent has become disconnected from appliance.	Re-attach to appliance.Cap was not replaced.
System is not correctly purged	- Purge the gas line.
Out of propane gas.	- Fill the tank.
Pilot flame is not large enough.	- Turn up the pilot flame.
Pilot flame is not engulfing the thermocouple	- Gently twist the pilot head to improve the flame pattern around the thermocouple.
Thermocouple shorting / faulty.	 Loosen and tighten thermocouple. Clean thermocouple and valve connection. Replace thermocouple. Replace valve.
Faulty valve.	- Replace.
Thermostat or switch is defective	 Connect a jumper wire across the wall switch terminals; if main burner lights, replace switch / thermostat.
Wall switch wiring is defective.	 Disconnect the switch wires & connect a jumper wire across terminals 1 & 3; if the main burner lights, check the wires for defects and/or replace wires.
Main burner orifice is plugged.	- Remove stoppage in orifice.
Faulty valve.	- Replace.
Gas piping is undersized.	 Turn on all gas appliances and see if pilot flame flutters, diminishes or extinguishes, especially when main burner ignites. Monitor appliance supply working pressure. Check if supply piping size is to code. Correct all undersized piping.
Blockage in vent.	- Remove blockage. In really cold conditions, ice buildup may occur on the terminal and should be removed as required. To minimize this from happening again, it is recommended that the vent lengths that pass through unheated spaces (attics, garages, crawl spaces) be wrapped with an insulated mylar sleeve. Prevent sleeve from sagging. Contact your local authorized dealer for more information.
	Pilot flame is not large enough or not engulfing the thermopile. Thermopile shorting. Remote wall switch wire is too long; too much resistance in the system. Faulty thermostat or switch. Refer to "MAIN BURNER GOES Vent is blocked Vent is re-circulating Flexible vent has become disconnected from appliance. System is not correctly purged Out of propane gas. Pilot flame is not large enough. Pilot flame is not engulfing the thermocouple Thermostat or switch is defective Wall switch wiring is defective. Main burner orifice is plugged. Faulty valve. Gas piping is undersized.

PLOT THERMOCOULE - Check if the push button igniter needs tighter Replace the vie insulation is broke Replace the push button ignitor Out of propane gas. - Fill the tank. Spark gap should be 0.150" to 0.175" (5/32" approx) from the electrode io and the plot ensure proper electrode location, tighten see (finger tight plus 1/4 turn). No gas at the pilot burner. - Check that the manual value is turned on. - Check that the manual value is turned on. - Check the pilot office for blockage. Flames are consistently too large or too small. Carboning occurs. Unit is over-fired or underfired. Image are consistently too large or too small. Unit is over-fired or underfired. Carbon is being deposited on glass, logs or combustion chamber surfaces. Door is ajar. Flames are very aggressive. Door is ajar. Flame is impinging on the logs or combustion chamber surfaces. Air shutter has become blocked. Flame is impinging on the logs or combustion chamber. - Check that the logs are correctly positioned. White / grey film forms. Sulphur from fuel is being deposited on glass, logs or combustion chamber surfaces. - Check that the logs are correctly positioned. White / grey film forms. Sulphur from fuel is being deposited on glass, logs or combustion chamber surfaces. - Check that both vent lineres are free	SYMPTOM	PROBLEM	TEST SOLUTION
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a b approx) from the electode ip and the pilot tensure proper electode location, tighten sec (finger tight plus 1/4 turn). No gas at the pilot burner. - Check that the manual valve is turned on. Flames are consistently too large or too small. - Check that the manual valve is turned on. Carboning occurs. - Check that the manual valve is turned on. - Carboning occurs. - Check the serve readings: - Initi is over-fired or underfired. - Check the serve readings: - Initi gas or too small. - Check the serve readings: - Carboning occurs. - - Check the serve readings: - Initi gas or too small. - - - - - Carboning occurs. -		Out of propane gas.	- Fill the tank.
 Check the pilot orifice for blockage. Replace the valve. Call the gas distributor. Flames are consistently too large or too small. Carboning occurs. Unit is over-fired or underfired. Carboning occurs. Image tubing over the test point. Gauge should read 3.5" wat then placing are tubing over the test point. Gauge should read 3.5" wat column for propane. Chemistry of the pressure can be checked the same as using screw. B). Gauge should read 3.5" wat column for propane. Chemistry of the pressure can be checked the same as using screw. B). Gauge should read 3.5" wat column for propane. The main burner is operating on 'HI'. A difference of the same as using screw. B). Gauge should read 3.5" wat column for propane. The main burner is operating on 'HI'. A HTER TAKING PRESSURE READINGS, B True the mechanical means of securing the providing a tight seal. Flames are very aggressive. Door is ajar. Ensure the mechanical means of securing the providing a tight seal. Carbon is being deposited on glass, logs or combustion chamber. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs are correctly positioned. Open air shutter to increase the primary air. Check that the logs as specifi		Spark gap is incorrect.	approx.) from the electrode tip and the pilot burner. To ensure proper electrode location, tighten securing nut
too large or too small. Inlet pressure can be checked by turning scr counter-clockwise 2 or 3 turns and then placi gauge tubing over the test point. Gauge shou 7" (minimum 4.5") water column for propane. Ch main burner is operating on 'HI'. Outlet pressure can be checked the same as using screw (B). Gauge should read 3.5" wat for natural gas or 10" water column for propane. Ch main burner is operating on 'HI'. Outlet pressure can be checked the same as using screw (B). Gauge should read 3.5" wat for natural gas or 10" water column for propane. Ch main burner is operating on 'HI'. Flames are very aggressive. Door is ajar. Flames are very aggressive. Door is ajar. Carbon is being deposited on glass, logs or combustion chamber surfaces. Air shutter has become blocked. Flame is impinging on the logs or combustion chamber. - Flame is impinging on the logs or combustion chamber. - Check that the logs are correctly positioned. - Open air shutter to increase the primary air. - Check that the logs age correctly positioned. - Open air shutter to increase the primary air. - Check that the logs age correctly positioned. - Open air shutter to increase the primary air. - Check that the logs age correctly positioned. - Open air shutter to increase thee primary air. - <tr< td=""><td></td><td>No gas at the pilot burner.</td><td>Check the pilot orifice for blockage.Replace the valve.</td></tr<>		No gas at the pilot burner.	Check the pilot orifice for blockage.Replace the valve.
Carbon is being deposited on glass, logs or combustion chamberAir shutter has become blockedEnsure air shutter opening is free of lint or ot obstructions.Flame is impinging on the logs or combustion chamberCheck that the logs are correctly positioned. Open air shutter to increase the primary air. Check the input rate: check the manifold pres orifice size as specified by the rating plate va and that the seal is tight. Check that the door gasketing is not broken or and that the seal is tight. -White / grey film forms.Sulphur from fuel is being deposited on glass, logs or combustion chamber surfacesClean the glass with a recommended gas ap glass cleaner. -White / grey film forms.Sulphur from fuel is being deposited on glass, logs or combustion chamber surfacesClean the glass with a recommended gas ap glass cleaner. -Exhaust fumes smelled in room, headaches.Appliance is spilling. Ensure exhaust bracket gasket seal. -Check for chimney blockageCheck for chimney blockage.	too large or too small. Carboning occurs.		 Inlet pressure can be checked by turning screw (A) counter-clockwise 2 or 3 turns and then placing pressure gauge tubing over the test point. Gauge should read 7" (minimum 4.5") water column for natural gas or 13" (minimum 11") water column for propane. Check with main burner is operating on 'HI'. Outlet pressure can be checked the same as above using screw (B). Gauge should read 3.5" water column for natural gas or 10" water column for propane. Check that main burner is operating on 'HI'. AFTER TAKING PRESSURE READINGS, BE SURE TO TURN SCREWS CLOCKWISE FIRMLY TO RESEAL. DO NOT OVER TORQUE.
deposited on glass, logs or combustion chamber surfaces.blocked.obstructions.Flame is impinging on the logs or combustion chamberCheck that the logs are correctly positioned. Open air shutter to increase the primary air. -Check the input rate: check the manifold pres- orifice size as specified by the rating plate val Check that the door gasketing is not broken of and that the seal is tight.White / grey film forms.Sulphur from fuel is being deposited on glass, logs or combustion chamber surfacesClean the glass with a recommended gas ap glass cleaner.White / grey film forms.Sulphur from fuel is being deposited on glass, logs or combustion chamber surfacesClean the glass with a recommended gas ap glass cleaner.Exhaust fumes smelled in room, headaches.Appliance is spillingEnsure exhaust bracket gasket seal. -Check for chimney blockageCheck for chimney blockage.	Flames are very aggressive.	Door is ajar.	
surfaces.Frame is implifying on the logs or combustion chamberCheck that the logs are contectly positioned. Open air shutter to increase the primary air. -Open air shutter to increase the primary airCheck the input rate: check the manifold press orifice size as specified by the rating plate val -Check that the door gasketing is not broken or and that the seal is tightCheck that the door gasketing is not broken or and that the seal is tight.White / grey film forms.Sulphur from fuel is being deposited on glass, logs or combustion chamber surfacesClean the glass with a recommended gas ap glass cleaner.White / grey film forms.Sulphur from fuel is being deposited on glass, logs or combustion chamber surfacesClean the glass with a recommended gas ap glass cleaner.Exhaust fumes smelled in room, headaches.Appliance is spillingEnsure exhaust bracket gasket seal. -Check for chimney blockageEnsure exhaust bracket gasket seal. -	deposited on glass, logs		
deposited on glass, logs or combustion chamber surfaces. glass cleaner. DO NOT CLEAN GLASS WHEN HOT. DO NOT CLEAN GLASS WHEN HOT. If deposits are not cleaned off regularly, the glass cleaner. Decome permanently marked. Exhaust fumes smelled in room, headaches. Appliance is spilling. - Exhaust fumes smelled in room, headaches. Check door seal and relief flap seal. - Check for chimney blockage. - Check for chimney blockage.			 Open air shutter to increase the primary air. Check the input rate: check the manifold pressure and orifice size as specified by the rating plate values. Check that the door gasketing is not broken or missing and that the seal is tight. Check that both vent liners are free of holes and well sealed at all joints. Check that minimum rise per foot has been adhered to
room, headaches Check door seal and relief flap seal. - Check for chimney blockage.	White / grey film forms.	deposited on glass, logs or	 DO NOT CLEAN GLASS WHEN HOT. If deposits are not cleaned off regularly, the glass may
 Room is in negative pressure; increase fresh 		Appliance is spilling.	Check door seal and relief flap seal.Check for chimney blockage.
Remote wall switch is in Wall switch is mounted upside down Reverse.		Wall switch is mounted upside down.	- Reverse.
'OFF' position; main burner comes on when gas knob Remote wall switch is grounding Replace.		Remote wall switch is grounding.	- Replace.
is turned to 'ON' position. Remote wall switch wire is grounding Check for ground (short); repair ground or re	•	Remote wall switch wire is grounding.	- Check for ground (short); repair ground or replace wire.
Faulty valve. - Replace.		Faulty valve.	- Replace.

11.0 WARRANTY

NAPOLEON® products are manufactured under the strict Standard of the world recognized ISO 9001 : 2008 Quality Assurance Certificate.

NAPOLEON® products are designed with superior components and materials assembled by trained craftsmen who take great pride in their work. The burner and valve assembly are leak and test-fired at a quality test station. The complete appliance is again thoroughly inspected by a qualified technician before packaging to ensure that you, the customer, receives the quality product that you expect from NAPOLEON®.

NAPOLEON® GAS APPLIANCE PRESIDENT'S LIFETIME LIMITED WARRANTY

The following materials and workmanship in your new NAPOLEON® gas appliance are warranted against defects for as long as you own the appliance. This covers: combustion chamber, heat exchanger, stainless steel burner, phazer[™] logs and embers, rocks, ceramic glass (thermal breakage only), gold plated parts against tarnishing, porcelainized enameled components and aluminum extrusion trims.*

Electrical (110V and millivolt) components and wearable parts such as blowers, gas valves, thermal switch, switches, wiring, remote controls, ignitor, gasketing, and pilot assembly are covered and NAPOLEON® will provide replacement parts free of charge during the first year of the limited warranty.*

Labour related to warranty repair is covered free of charge during the first year. Repair work, however, requires the prior approval of an authorized company official. Labour costs to the account of NAPOLEON® are based on a predetermined rate schedule and any repair work must be done through an authorized NAPOLEON® dealer.

* Construction of models vary. Warranty applies only to components included with your specific appliance.

CONDITIONS AND LIMITATIONS

NAPOLEON® warrants its products against manufacturing defects to the original purchaser only. Registering your warranty is not necessary. Simply provide your proof of purchase along with the model and serial number to make a warranty claim. NAPOLEON® reserves the right to have its representative inspect any product or part thereof prior to honouring any warranty claim. Provided that the purchase was made through an authorized NAPOLEON® dealer your appliance is subject to the following conditions and limitations:

Warranty coverage begins on the date of original installation.

This factory warranty is non-transferable and may not be extended whatsoever by any of our representatives.

The gas appliance must be installed by a licensed, authorized service technician or contractor. Installation must be done in accordance with the installation instructions included with the product and all local and national building and fire codes.

This limited warranty does not cover damages caused by misuse, lack of maintenance, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify this warranty.

This limited warranty further does not cover any scratches, dents, corrosion or discoloring caused by excessive heat, abrasive and chemical cleaners nor chipping on porcelain enamel parts, mechanical breakage of PHAZER™ logs and embers.

This warranty extends to the repair or replacement of warranted parts which are defective in material or workmanship provided that the product has been operated in accordance with the operation instructions and under normal conditions.

After the first year, with respect to this President's Lifetime Limited Warranty, NAPOLEON® may, at its discretion, fully discharge all obligations with respect to this warranty by refunding to the original warranted purchaser the wholesale price of any warranted but defective part(s).

NAPOLEON® will not be responsible for installation, labour or any other expenses related to the reinstallation of a warranted part and such expenses are not covered by this warranty.

Notwithstanding any provisions contained in the President's Lifetime Limited Warranty, NAPOLEON'S responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential or indirect damages.

This warranty defines the obligations and liability of NAPOLEON® with respect to the NAPOLEON® gas appliance and any other warranties expressed or implied with respect to this product, its components or accessories are excluded.

NAPOLEON® neither assumes, nor authorizes any third party to assume, on its behalf, any other liabilities with respect to the sale of this product.

NAPOLEON® will not be responsible for: over-firing, downdrafts, spillage caused by environmental conditions such as rooftops, buildings, nearby trees, hills, mountains, inadequate vents or ventilation, excessive venting configurations, insufficient makeup air, or negative air pressures which may or may not be caused by mechanical systems such as exhaust fans, furnaces, clothes dryers, etc.

Any damages to the appliance, combustion chamber, heat exchanger, plated trim or other components due to water, weather damage, long periods of dampness, condensation, damaging chemicals or cleaners will not be the responsibility of NAPOLEON®.

All parts replaced under the President's Limited Lifetime Warranty Policy are subject to a single claim.

During the first 10 years NAPOLEON® will replace or repair the defective parts covered by the lifetime warranty at our discretion free of charge. From 10 years to life, NAPOLEON® will provide replacement parts at 50% of the current retail price.

All parts replaced under the warranty will be covered for a period of 90 days from the date of their installation.

The manufacturer may require that defective parts or products be returned or that digital pictures be provided to support the claim. Returned products are to be shipped prepaid to the manufacturer for investigation. If a product is found to be defective, the manufacturer will repair or replace such defect. Before shipping your appliance or defective components, your dealer must obtain an authorization number. Any merchandise shipped without

authorization will be refused and returned to sender.

Shipping costs are not covered under this warranty.

Additional service fees may apply if you are seeking warranty service from a dealer.

Warranty labour allowance is only for the replacement of the warranted part. Travel, diagnostic tests, shipping and other related charges are not covered by this warranty.

ALL SPECIFICATIONS AND DESIGNS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE DUE TO ON-GOING PRODUCT IMPROVEMENTS. NAPOLEON® IS A REGISTERED TRADEMARK OF WOLF STEEL LTD.

	Special Concerns															
Appliance Service History This heater must be serviced annually depending on usage.	Service Performed															
	Service Technician Name															
	Dealer Name															
	Date															

12.0 SERVICE HISTORY

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13.0	NOTES			